



Surname _____

Forename(s) _____

Centre Number _____

Candidate Number _____

Candidate Signature _____

I declare this is my own work.

GCSE

BUSINESS

**Paper 2 Influences of marketing and
finance on business activity**

8132/2

Monday 12 June 2023

Afternoon

Time allowed: 1 hour 45 minutes

[Turn over]



At the front of this book, write your surname and forename(s), your centre number, your candidate number and add your signature.

MATERIALS

For this paper you must have:

- **a calculator**

INSTRUCTIONS

- **Use black ink or black ball-point pen.**
- **Answer ALL questions.**
- **You must answer the questions in the spaces provided. Do not write on blank pages.**



- **If you need extra space for your answer(s), use the lined pages at the end of this book. Write the question number against your answer(s).**
- **Do all rough work in this answer book. Cross through any work you do not want to be marked.**

ADVICE

- **The marks for each question are shown in brackets.**
- **The maximum mark for this paper is 90.**

DO NOT TURN OVER UNTIL TOLD TO DO SO



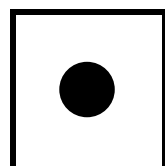
SECTION A

Answer ALL questions in the spaces provided.

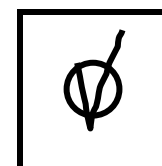
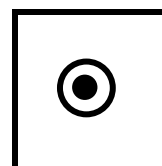
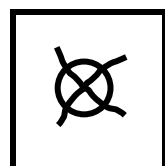
For questions with four responses, only ONE answer per question is allowed.

For each question, completely fill in the circle alongside the appropriate answer.

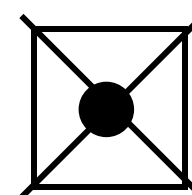
CORRECT METHOD



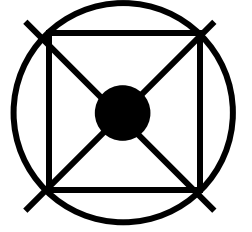
WRONG METHODS



If you want to change your answer you must cross out your original answer as shown.



If you wish to return to an answer previously crossed out, ring the answer you now wish to select as shown.



[Turn over]



0	1	.	1
---	---	---	---

Which of the following is a method of secondary market research? [1 mark]

☐

A Focus group

☐

B Internet research

☐

C Interview

☐

D Questionnaire



01.2

**Which of the following describes dividing potential customers into groups based on different characteristics?
[1 mark]**

☐**A Differentiation**☐**B Globalisation**☐**C Integration**☐**D Segmentation**

[Turn over]



0	1	.	3
---	---	---	---

Which source of finance could be given to a business to create jobs in areas of high unemployment? [1 mark]

- ☐ **A Government grant**
- ☐ **B Mortgage**
- ☐ **C Share issue**
- ☐ **D Trade credit**

BLANK PAGE

[Turn over]





01.4

Which of the following is the correct formula to calculate the margin of safety from a break-even chart? [1 mark]

- ☐ A Break-even output + planned (or actual) output
- ☐ B Break-even output / planned (or actual) output
- ☐ C Planned (or actual) output – break-even output
- ☐ D Planned (or actual) output – total costs



1 1

BLANK PAGE

[Turn over]

01.5

Which of the following types of business ownership has shareholders, but cannot advertise its shares to the general public? [1 mark]

☐**A Partnership**☐**B Private limited company**☐**C Public limited company**☐**D Sole trader**

0	1	.	6
---	---	---	---

Which of the following is an advantage of trade credit for a business? [1 mark]

- ☐ **A Access to supplies without having to pay immediately.**
- ☐ **B Can raise money from equipment that is not being used.**
- ☐ **C Money does not need to be paid back.**
- ☐ **D Suppliers are responsible for repairs and maintenance.**

[Turn over]



0	1	.	7
---	---	---	---

Identify TWO factors a business will consider before deciding on the promotional mix for its product or service. [2 marks]

Factor 1 _____

Factor 2 _____



0	1	.	8
---	---	---	---

Shareholders have a key objective of profit.

Explain ONE reason why this might cause conflict with a different stakeholder group. [2 marks]

[Turn over]



0	1	.	9
---	---	---	---

Explain ONE problem a business might face when producing an effective business plan. [2 marks]

0	1	.	10
---	---	---	----

Explain ONE benefit to a business of being more environmentally friendly.
[2 marks]

[Turn over]



01.11

TABLE 1
Extract from an income statement

	£ 000
Revenue	1080
Cost of goods sold	270
Total expenses	405

Using TABLE 1, calculate the gross profit margin.

Show all workings. [2 marks]

Workings _____

Answer _____

[Turn over]

0	1	.	12
---	---	---	----

State and explain TWO pricing methods that a business can use. [4 marks]

Method 1 _____

Explanation _____

Method 2 _____

Explanation _____

20



BLANK PAGE

[Turn over]



SECTION B

Answer ALL questions in the spaces provided.

0	2
----------	----------

ITEM A: ONE DAY PHOTOGRAPHY

Debbie Day set up One Day Photography (ODP) after completing a photography course at a local College. ODP offers wedding photography and family photography. Her previous job had been in a supermarket, working full time from 10am to 6pm on minimum wage. This made it difficult to spend time with her family. To ensure she is available to pick her children up from school, Debbie would prefer not to travel more than an hour from her home for work.



Debbie already owned some camera equipment and decided to run the business from home. This meant she was able to set up the business quickly. Last year Debbie made enough profit to help her buy a new car, something she could not afford in her previous job.

Debbie has recently set up a social media account to promote ODP and show potential customers her photos. Many of her previous customers have started leaving reviews and the messenger function has been a great way to answer questions, although people do expect a quick response. A lot of people have ‘liked’ Debbie’s social media posts and photos; however, she is unsure how many have gone on to make a booking.

[Turn over]



02.1

Describe what is meant by the term ‘entrepreneur’. [2 marks]

0	2	.	2
---	---	---	---

Debbie previously worked full time from 10am to 6pm in a supermarket.

**Analyse ONE benefit to Debbie of operating ODP as a sole trader.
[6 marks]**

[Turn over]



This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

[Turn over]



0	2	.	3
---	---	---	---

Debbie is spending many hours a week updating the ODP social media account and responding to messages.

Recommend whether Debbie should continue to use social media to promote ODP.

Give reasons for your answer. [9 marks]

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

[Turn over]



30

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



BLANK PAGE

[Turn over]



ITEM B: ONE DAY PHOTOGRAPHY

Debbie’s revenue can be unpredictable. She has received an average of two wedding bookings per week this year, but she has very few of these bookings for next year.

TABLE 2 Wedding information per week

Average number of wedding bookings per week	2
Average costs per wedding	£360
Average revenue received per wedding	£1800



As the wedding photography industry is very competitive, Debbie has decided to focus more on family photography. Her plan is to open a studio and upgrade her camera equipment. One of Debbie's friends is offering to lend her all the money but needs the full amount repaid within six months. Interest rates are currently low so Debbie is considering a bank loan. She could borrow the full amount and pay the money back in fixed instalments over five years. She would have to use her home as security for the bank loan.

[Turn over]



0	2	.	4
---	---	---	---

Identify ONE current asset of a business.
[1 mark]



0	2	.	5
---	---	---	---

Explain why a unique selling point (USP) is important to a business. [2 marks]

[Turn over]



0	2	.	6
---	---	---	---

Debbie charges £180 for a family photography session. The cost to ODP for each session is £60.

Using the information in TABLE 2, on page 34, calculate how many sessions Debbie would need each week to equal the profit from two weddings.

Show all workings. [4 marks]

Answer _____

[Turn over]



0	2	.	7
---	---	---	---

Debbie is considering a bank loan to open a studio and upgrade her camera equipment, but she would have to use her home as security. This means that if she struggled to repay the loan the bank could force her to sell the house.

Recommend whether Debbie should use a bank loan.

Give reasons for your answer. [9 marks]



This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

[Turn over]



42

[illegible]

4 2

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

[Turn over]



44

33



BLANK PAGE

[Turn over]



SECTION C

Answer ALL questions in the spaces provided.

0	3
---	---

ITEM C: EMILIOS

Emilios is an ice cream shop located in St Ives in Cornwall. St Ives is a very popular town for tourists, especially in the summer. Customer satisfaction is an important objective for Emilios. The ice cream is made on site and there are over 40 flavours.

Emilios ice cream cones are produced by Cornets Ltd. Cornets Ltd used to sell directly to 50 different ice cream shops across Cornwall, delivering on average 1000 cones a week to each shop. It now



sells to a large wholesaler with hundreds of customers.

Emilios has an ice cream ‘flavour of the day’. One employee stands outside the shop for most of the day promoting this flavour by offering a free sample to people passing by. The ice cream samples are very popular and need replacing regularly. The free samples encourage tourists to enter the shop, however some customers have complained about the time they spend waiting to be served once inside.

[Turn over]



0	3	.	1
---	---	---	---

**Explain ONE way a business might measure its success, other than profit.
[2 marks]**



0	3	.	2
---	---	---	---

Explain ONE reason why Cornets Ltd decided to sell its ice cream cones through a wholesaler. [4 marks]

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

[Turn over]



03.3

Emilios gives away free samples of its 'flavour of the day' to boost sales.

Analyse ONE drawback of Emilios offering free samples. [6 marks]

[illegible]

[Turn over]

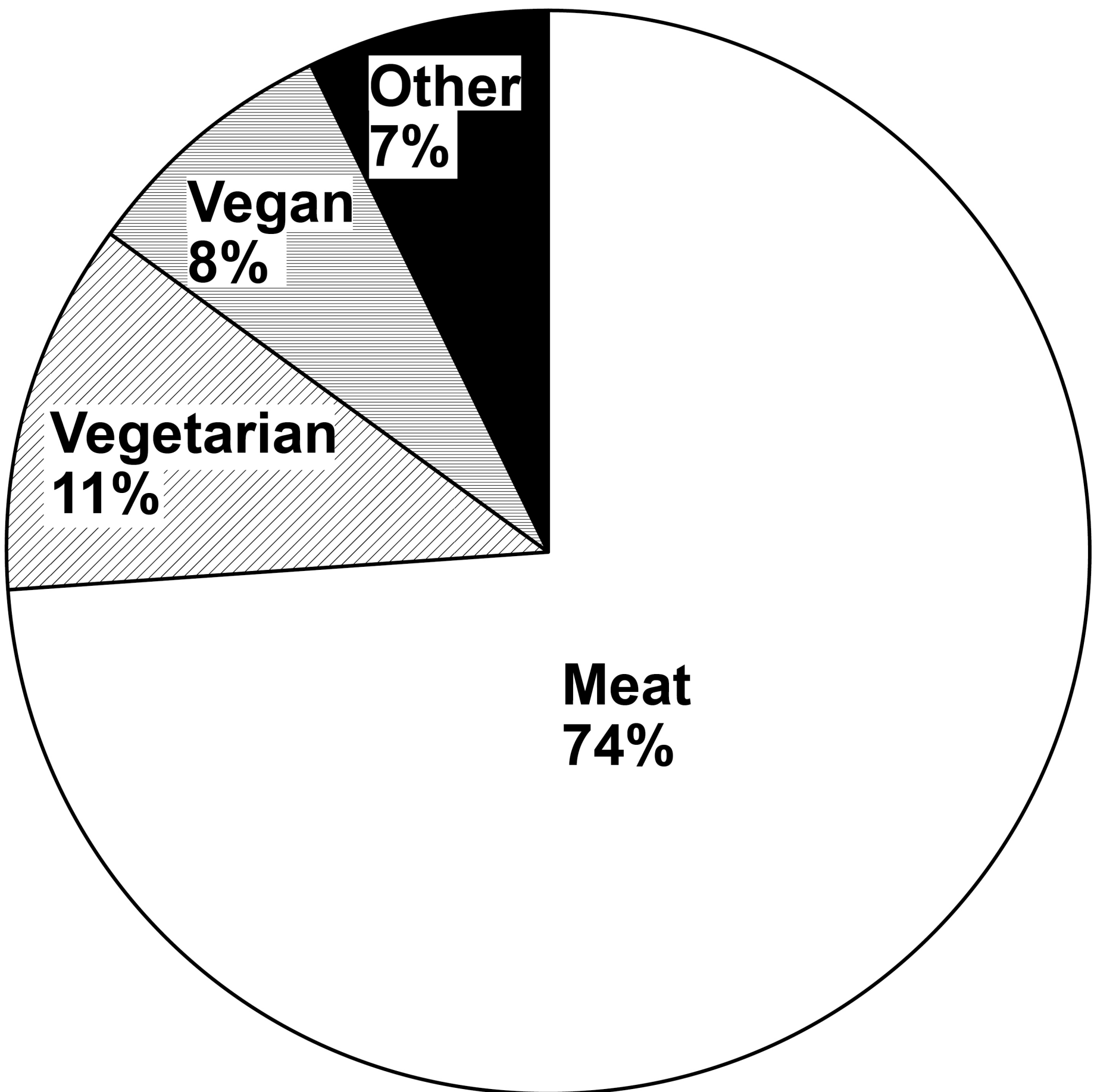


ITEM D: EMILIOS

More people are now choosing to follow a vegan lifestyle. A vegan does not eat any foods that come from animals, including dairy products and eggs.



FIGURE 1 Food preferences of the UK population – 2023 forecast



[Turn over]



Emilios is introducing a range of vegan ice cream. To produce the new ice cream, it will need to purchase more equipment. The equipment will cost £12 000 and has an estimated life of eight years. Emilios predicts that using the equipment will lead to an additional profit of £28 800 over its lifetime.

Emilios currently pays a cleaning company a fixed amount to clean the ice cream shop every evening after closing time. The ice cream shop is quiet in the mornings and sometimes Emilios' staff do not have much to do.

A low-cost supermarket chain has recently opened in a nearby town. The supermarket is known for its cheap 'value' range of foods. The supermarket sells all the ingredients Emilios uses to make its ice cream. Emilios has



calculated that the cost of buying its ice cream ingredients from the wholesaler has increased by 25% over the last two years.

[Turn over]



0	3	.	4
---	---	---	---

The UK population is forecasted to be 68.26m in 2023.

Using FIGURE 1, on page 53, calculate the predicted number of vegans in the UK in 2023.

Show all workings.

Give your answer to TWO decimal places. [2 marks]

Workings _____

Answer _____



BLANK PAGE

[Turn over]



0	3	.	5
---	---	---	---

Using ITEM D, on pages 52 to 55, calculate the average rate of return for the new equipment if Emilios purchases it.

State the formula for the average rate of return and show your workings.

[5 marks]

Formula _____

Workings _____

Answer _____ %


[Turn over]



03.6

Emilios is looking to maintain standards at the ice cream shop while reducing costs.

Analyse ONE action Emilios could take to reduce its costs. [6 marks]





BLANK PAGE

[Turn over]



ITEM E: EMILIOS

St Ives is a seaside resort. It is very popular in the spring and summer but has lower visitor numbers from October to February. Emilios needs to increase its sales during these months.

A local successful restaurant chain has asked Emilios to develop and produce a new range of ice cream desserts which it would sell in its eight large restaurants across Cornwall. The restaurant chain would promote Emilios by adding its logo to the menu. The restaurant chain has offered to sell the desserts for a two-week trial period. If sales are good, then the desserts will stay on the menu. Emilios will receive half of the price the restaurant chain charges its customers.



Another option is for Emilios to open an ice cream shop in a nearby town from October to February. Emilios would sell its current popular range of ice cream in the new shop. The town centre has many popular high street stores and is very busy at Christmas time. However, it can be very quiet in January and February. There are already two successful ice cream shops on the town's high street.

[Turn over]



0	3	.	7
---	---	---	---

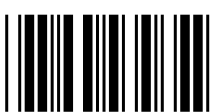
Emilios wants to increase sales revenue during the winter months. It is considering TWO options to achieve this. Both options will cost the same to set up. The options are:

- **develop a new product range of ice cream desserts to sell to the restaurant chain**
- **expand by opening an ice cream shop in the town centre.**

Analyse the effect of EACH of these TWO options on Emilios.

Evaluate which of these TWO options will have the biggest impact on SALES REVENUE for Emilios.
[12 marks]



[illegible]



70

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



END OF QUESTIONS

37



Additional page, if required.

Write the question numbers in the left-hand margin.



Additional page, if required.

Write the question numbers in the left-hand margin.



Additional page, if required.

Write the question numbers in the left-hand margin.



BLANK PAGE

For Examiner's Use	
Section	Mark
A	
B	
C	
TOTAL	

Copyright information

For confidentiality purposes, all acknowledgements of third-party copyright material are published in a separate booklet. This booklet is published after each live examination series and is available for free download from www.aqa.org.uk.

Permission to reproduce all copyright material has been applied for. In some cases, efforts to contact copyright-holders may have been unsuccessful and AQA will be happy to rectify any omissions of acknowledgements. If you have any queries please contact the Copyright Team.

Copyright © 2023 AQA and its licensors. All rights reserved.

WP/M/SC/Jun23/8132/2/E2

